

Moving to your council home

This sheet gives you some helpful hints and tips about your move.

You will need to tell people you are moving. Here are a few ideas to get you started:

- The Benefit Agency (Income Support, Child Benefit, Pensions and any other allowances)
- The Post Office (to redirect your mail)
- The Council Tax Office
- Your employer
- The Electricity supplier
- The Gas supplier
- The Telephone company
- Insurance companies (contents, pension, car)
- Your Doctor/Dentist/Optician/Hospital
- Your bank/building society
- DVLC (Driver Vehicle Licencing Centre – it's illegal to have a driving licence with an old address).
- Catalogue companies
- TV/Video rental companies
- TV Licensing
- Children(s) school(s)
- Electoral Register (local authority)

You are responsible for telling the utility companies (gas, electric, telephone, TV) that you are moving. It is **essential** you contact gas and electricity suppliers before your moving date to ensure that your gas and electricity supply will be available to you in your new home from the day you move. Remember to make a note of all meter readings when you move

Please see enclosed fact sheet for more information on gas and electricity supplies.

About your new home

Insurance:

You will need to arrange insurance for the contents of your home. Stevenage Borough Council offer Home Contents Insurance on a weekly payment basis.

If you want more information, please ask for our leaflet called 'Pay as you go Home Contents Insurance'.

Garages and Parking:

If you think you may want a garage in your new area, apply as soon as possible as there may be a long waiting list.

Housing Benefit:

If you already get Housing Benefit or Council Tax Benefit, please write to the Benefits Service and give them your new address. Also tell them of any change in circumstances.

If your income is below a certain level, you may be entitled to Housing Benefit to help with the cost of your rent. If in doubt, apply. Pick up a leaflet and application forms from the Customer Service Centre.

SBC Tenants

Before you leave your home

Please leave it empty, clean and return ALL keys including front door, back door, shed, meter cupboard, laundry room, garage, door entry keys, fobs and parking permits (if applicable). You will be recharged for any items left in your current home